



## Joel Wilke

*user-centered design  
& front-end web development*

### SUMMARY OF EXPERIENCE

#### My professional experience includes:

Experienced UX/UI professional and front-end developer with over a decade of experience delivering digital products across enterprise, government, and SaaS platforms. Skilled in cross-functional teams, advocating for user needs, and aligning design systems with business goals. Adept at bridging strategy and execution through collaborative, accessible, and scalable design. Strong remote collaboration and product thinking experience.

### TECHNOLOGIES

#### Design

Adobe Creative Cloud (XD, Photoshop, Illustrator), Figma

#### Front-End

HTML, CSS/SASS, JavaScript, React, Angular, jQuery, Bootstrap, MUI

#### Tools

VS Code, MAMP, Git, Terminal/CLI, devTools, Docker, Bitbucket

#### Productivity & OS

Microsoft Office, JIRA, Aha!, MacOS, Windows

### PROFESSIONAL EXPERIENCE

#### Product Manager, Infor OS Experience

Infor

August 2024 to present

Coordinated cross-functional release activities to ensure timely delivery, while maintaining release management processes, documentation, and best practices. Ensured support teams were fully prepared for each release by managing deliverables. Provided clear, consistent communication to stakeholders through regular release reports, managing expectations, and maintaining alignment across teams.

#### UX Delivery Lead, Infor Design

Infor

August 2023 to August 2024

I represented Infor Design as a liaison to the Landmark (formerly Lawson) platform teams to help them apply UX best practices, organizational standards, and prescribed design assets and patterns through the application of the Infor Design System. I also collected use cases for roadmaps, reviewed requests for new design system components and helped strategize how to best integrate with external product teams.

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1527 Maywood Drive  
South St. Paul, Minnesota 55075



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### **UI/UX Designer (contractor)**

GovCIO

June 2023 to August 2023

A project for the Dept. of Veterans Affairs, VR&E to implement the Appian low-code dev platform. Worked with SMEs, analysts and developers to create mockups and to review all designs. Built a Figma component library based on the Appian SAIL design system that integrated the VA's own design system and the US Design System to ensure Section 508 compliance.

### **UX Engineer III**

Fortra (formerly HelpSystems), Eden Prairie, MN

November 2021 to February 2023

Work with an internationally distributed team to build a Cloud version of an enterprise-level IT workload automation tool. I worked with the team to discuss user problem areas, project goals, requirements and timelines to provide design guidance and complete user flow mockups with development specifications. I created a product-specific UI component library based on branding, design system and MUI patterns. Plus, templates and style guide to define workflows and patterns to improve usability and wayfinding.

### **Front End Software Developer**

WTS Paradigm, Middleton, WI

February 2020 to July 2021

I worked on a multi-functional team to build and support customer-specific applications built on an SaaS foundation. Responsibilities included reviewing releases, lower-lifecycle deploys, peer code review, communicating with offshore QA and working with SMEs on solutioning customizations. I also contributed UI/UX improvements, custom concepts and branding enhancements.

Customers included the The Home Depot, Lowe's, Marvin and Andersen.

### **UX/UI Designer Developer**

G2Planet, Minneapolis, MN

May 2019 to September 2019

Initially tasked with redesigning the company's event management software for a SaaS/PaaS model; pivoted focus in response to an economic setback, adapting to evolving business needs.

Customers: McAfee 2019 MPower Cybersecurity Summit, Nu Skin

### **UI/UX Developer (contractor)**

Optum Inc., Eden Prairie, MN (Modis)

April 2018 to March 2019

Collaborated with a global team to modernize a legacy mainframe system using Angular. Built a custom tool to generate HTML from client spreadsheets, accelerating development, and created reusable Angular Bootstrap components to improve UI consistency and efficiency. Participated in Agile ceremonies including sprint planning, reviews, and stand-ups.

Customer: West Virginia Dept. of Health and Human Resources, Bureau for Child Support Enforcement.

### **Analyst (Front-End Developer & UI/UX Designer)**

ICF International, Minneapolis, MN

August 2014 to January 2016

Acted as lead/sole front-end developer and/or UI/UX designer depending upon a project needs. I collaborated remotely with customers, subject matter experts and division partners.

Customers: EPA, National Institute of Health, US Dept. of Energy and California Dept. of Social Services.

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### **UI/UX Designer & Front-End Developer (contractor)**

Wells Fargo Home Mortgage, Minneapolis, MN (Apex Systems)      September 2013 to August 2014  
I designed the department's user interface and template system based on corporate brand standards for Web and Windows applications. Also front-end development to ensure "pixel perfect" implementation.

### **Front-End Developer & UI/UX Designer (contractor)**

U.S. Bank, IT Operations, St. Paul, MN (KForce Technology)      September 2012 to June 2013  
Designed the user interface for a suite of applications to improve network and application monitoring response rates during critical incidents through tracking, reporting and messaging.

### **Web Developer (contractor)**

Ameriprise Financial, Interactive Mktg, Minneapolis, MN (Apex Systems)      June 2012 to September 2012

### **UI/UX Designer (contractor)**

U.S. Bank, IT Operations, St. Paul, MN (KForce Technology)      April 2012 to June 2012

### **Website Production Specialist**

Champlain College, Marketing Department, Burlington, VT      October 2008 to May 2011

### **Creative Services Manager**

Masters Gallery Foods, Inc, Plymouth, WI      February 2005 to May 2006

### **Senior Graphic Designer/Art Director**

The Genesis Group, Burlington, VT      2000 to 2004

## **EDUCATION**

### **BS, Web Development**

Champlain College, Burlington, VT      2008 to 2010  
Cum Laude graduate, Dean's List (Spring and Fall 2009)

### **BFA, Graphic Design**

University of Wisconsin-Stout      1992 to 1995

## **SUPPORTING LINKS**

LinkedIn: [linkedin.com/in/joel-wilke](https://www.linkedin.com/in/joel-wilke)

Github: [github.com/WilkeJoel](https://github.com/WilkeJoel)

Portfolio site: [ahouseholdname.net](http://ahouseholdname.net)

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